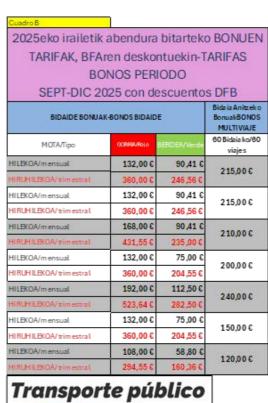


- 1. Virtual format https://launion-bono.autobusing.es/.
- 2. Types: 60-Trip Bus Pass, Bidaide Monthly Bus Pass and Bidaide Quarterly Bus Pass. Various discounts.
- 3. 2025 Price Rates available from 1 August 2025

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	SEPT-DIC 2025				
	BIDAIDE BONUAK-BONOS BIDAIDE			Bidaia Anitzeko BonuakBONOS MULTIVIA/E	
IBILBIDEA-Linea	MOTA/Tipo	GORRIARojo	ERDEA/Verde	60 Bidaiako/60 viajes	
Galla rta-Vitoria/Gasteiz	HILEKOA/mersual	220,00 €	180,81€	358,33 €	
	HIRUHILEKO A/trimestral	600,00€	493,12 €		
Algorta-Vitoria/Gasteiz	HILEKDA/mensual	220,00€	180,81€	358,33 €	
	HIRUHILEKO A/tri mes tra l	600,00€	493,12€		
Bilba o-Vi toria/Gasteiz	HILEKOA/mensual	280,00 €	180,81€	350,00 €	
	HIRUHILEKO A/trimestral	719,25 €	470,00 €		
Vitoria-Gasteiz/Bilbao/Lei ca UPV	HILEKOA/mensual	220,00€	150,00€	333,33 €	
	HIRUHILEKO A/tri mes tra l	600,00€	409,09€		
Multilinea	HILEKOA/mersual	320,00 €	225,00€	400,00 €	
	HIRUHILEKO A/trimes tral	872,73€	565,00€		
Murgia-EHU Leica	HILEKDA/mensual	220,00€	150,00€	250,00 €	
	HIRUHILEKO A/tri mes tra l	600,00€	409,09€		
Line a A 3712	HILEKOA/mersual	180,00 €	117,60 €	200,00€	
	HIRUHILEKO A/trimestral	490,91 €	320,73 €		



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- Table A: fares with the company's own discounts already applied.
- **Table B:** fares resulting from applying the additional discounts established by Royal Decree RD 1/2025 of January 28th to the prices in Table A. According to this regulation, an extra 40% discount is applied to Red Passes and 60-trip passes, and a 50% discount to Green Passes.

4. Handling fees

- No handling fees are applied to the purchase of the pass.
- Five cancellations per month are fee-free for monthly passes and 60-ride passes.
- List of handling fees attributable from the sixth cancellation:

	Every cancellation /changes	Handling fees from the sixth cancellation			
Bidaide / 60 trip bus passes	< 2 hours	> 2 hours & <24 hours	> 24 hours & < 48 hours	> 48 hours	
Tickets cancellations/changes	Not possible	30%	20%	10%	

5. How do I choose my pass?

- a. Should I choose the 60-trip pass or the monthly or quarterly Bidaide pass?
 - All passes, 60-trip and Bidaide passes, are personal and nontransferable, and their use is restricted to the pass holder.
 - NEW. The Red Bidaide Pass for people over 26 years of age is valid from Monday to Sunday, including holidays, when there are scheduled trips on the corresponding route. It includes two trips per day.
 - The green pass, for people aged 30 and under and over 65, is valid on working days from Monday to Friday. It includes two trips per day and is valid for one calendar month.
 - NEW. The 60-trip pass, valid for 4 months from the date of purchase. <u>Valid from Monday to Sunday</u>, including public holidays.
 - All passes are digital. They can be purchased on the Launion-Laburundesa APP and used digitally.
 - In all cases, the large family discount applies: general 20% or special 50%.
 - NEW. Users of the BIDAIDE and 60-trip bus passes for the BILBAO/ VITORIA-GASTEIZ and Multi-line can use the Bolueta>Vitoria-Gasteiz route (both directions).
- b. Choose a line or route. When you choose a line, you can travel on that line's timetable. You can choose between:
 - Bilbao>Vitoria-Gasteiz (motorway)
 - Vitoria-Gasteiz> Bilbao>Leioa/UPV/EHU
 - Gallarta>Vitoria-Gasteiz
 - Algorta>Vitoria-Gasteiz.
 - Bilbao>Vitoria-Gasteiz via Arratia.
 - Murgia (Amézaga and Murgia) destination Bilbao (Intermodal/ Deusto/Sarriko) and Leioa/EHU
 - Multi-line format: includes the timetables and all routes of the above lines.

- **c.** With the Monthly or Quarterly Bidaide Pass, I choose the Red or Green category based on my age. The Green pass is for passengers up to 26 years old. The Red pass is for passengers over 26 years old.
- d. With the Monthly or Quarterly Bidaide Pass, I choose the period: Monthly (calendar month) or Quarterly (defined period). The defined periods for the quarterly pass are: September–October–November, December–January–February, March–April–May, or June–July–August. The 60-trip pass is valid for four months from the date of purchase.

6. How do I purchase my ALU discount pass?

- On the LaUnion-LaBurundesa APP or www.autobuseslaunion.com. Virtual bus pass user's manual.
- Pass purchase or issuance fees not included.
- Purchasing for the first time. Important: Follow the instructions on the platform under 'Register' to sign up for the app by filling in all the fields. Send documentation to the company in the following cases: 1) under 30 years of age, 2) over 65 years of age, or 3) to apply large family discounts. Once the documentation for these discounts has been sent to the company and the photograph has been validated, the company will activate the discount purchase option within a maximum of 24 hours.
- Payment by bank card or Bizum.
- For subsequent purchases, top up your current pass or select a new one.

7. How do I travel with a MONTHLY or QUARTERLY BIDAIDE PASS?

Once the pass has been purchased, the passenger must use the digital platform to choose the day, time and route on which they will travel. This selection will generate a ticket with a QR code that must be scanned when getting on the bus. If you wish to change the time, day and date of your chosen journey, you must cancel the ticket and choose a new one. In these cases, handling fees will be applied

- 8. How do I cancel a monthly or quarterly pass (Bidaide) before the end of its validity period? First, notify the company via bonos@autobuselaunion.com, and they will deduct the price of two single tickets for each day of the pass's validity period that the user has been able to use, regardless of whether they have done so or not, including the day the pass is returned. The amount to be refunded will be paid into the bank account or bank card used to make the payment. If the period of use of the pass has not started, the passenger can directly cancel the pass from the virtual pass platform, using the "recharge-cancel" option.
- **9. How do I cancel a 60-trip pass?** You can cancel any pass that has not been used for any trips. In this case, the cancellation is managed by the traveller directly from the virtual pass platform (recharge-cancel option).
- 10. Fraudulent use of the pass will result in it being void and cancelled by the company.